

Safe Exam Browser (SEB)

About SEB

Safe Exam Browser is an app developed by ETH Zurich (Swiss Federal Institute of Technology in Zurich) for conducting secure online examinations and supported by a [consortium](#) of academic and research institutes. The software turns your computer temporarily into a secure workstation. Safe Exam Browser is used by thousands of universities and academic institutions around the world including Oxford University, British Council etc.

Devices

Students are required to use a Windows or Mac OS computer, either laptop or desktop, with Safe Exam Browser installed in order to access their final examinations.

Before Installing Safe Exam Browser

To avoid known problems please follow these instructions before installing Safe Exam Browser

1. Please make sure you are using the latest version of your operating system and you have installed the latest updates.
2. Update your browser e.g Chrome, Firefox, Safari etc to the latest version
3. Close or disable the following programs if they are running:
 - Skype
 - OneDrive
 - Teamviewer
 - VNC Software
 - Firefox
 - Viber
4. Some antivirus software may interfere with the correct installation of Safe Exam Browser. If you are using any of the following antivirus software, please disable it before installing Safe Exam Browser
 - 360 Total Security
 - ESET Nod32 Antivirus Internet
 - Kaspersky Internet Security
 - For a list of compatible antivirus software, see the [Safe Exam Browser FAQ](#)

Installation of Safe Exam Browser

Windows Installation

Step 1. Go to the Mock Exam course, click on the quiz and choose “Download Safe Exam Browser” at the bottom as shown below.

The config key or browser exam keys could not be validated. Please ensure you are using the Safe Exam Browser with correct configuration file.

Download Safe Exam Browser

Download configuration

Back to the course

Step 2. Choose the operating system and download the corresponding version of Safe Exam Browser by clicking on “Download”

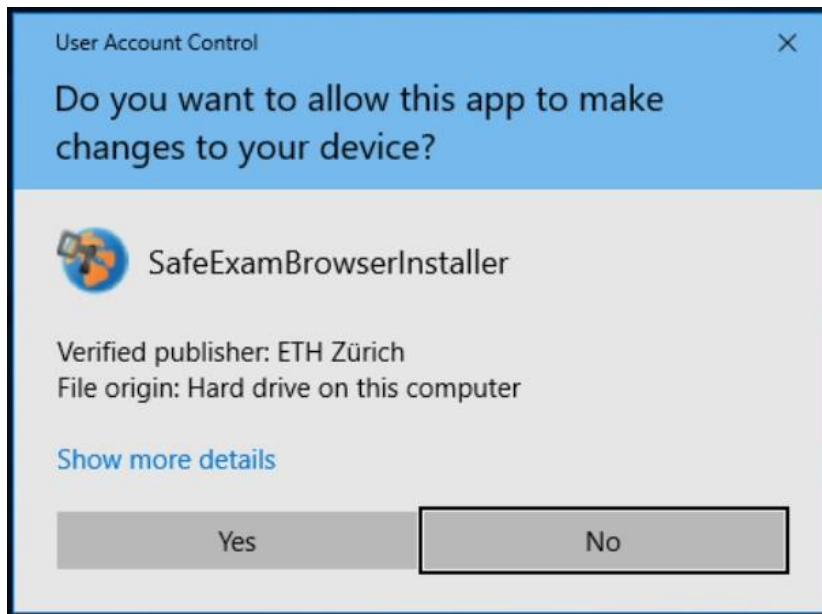


Safe Exam Browser (Installation): [Windows 10](#) [Windows 7](#) [macOS](#)

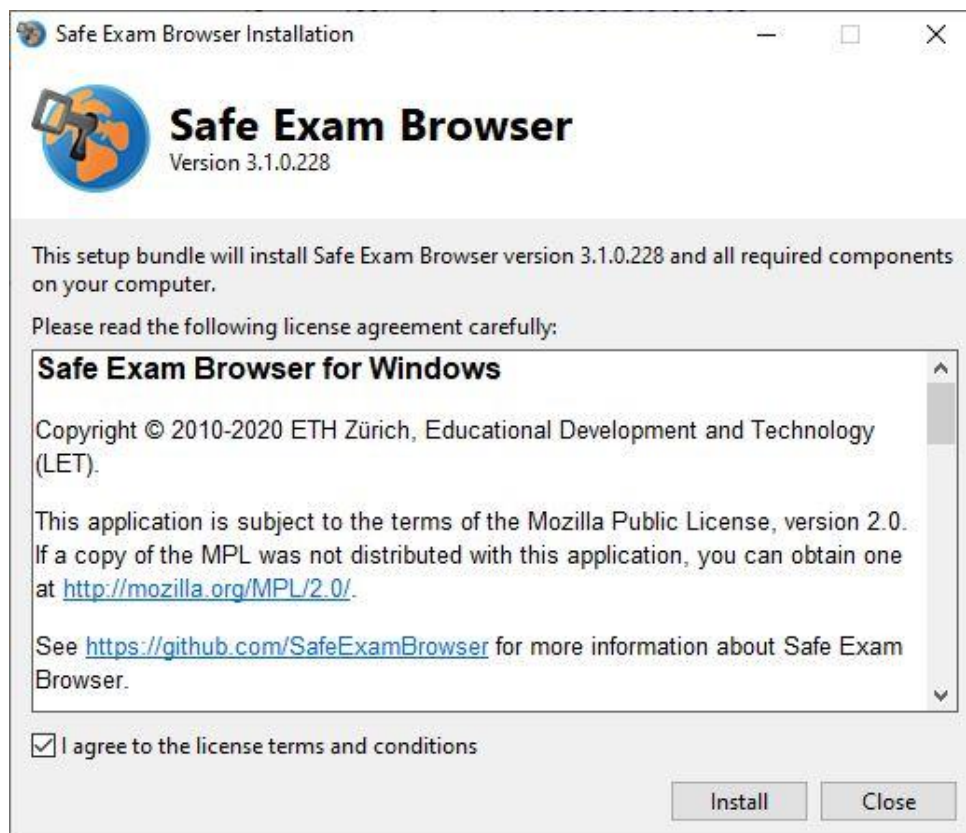
Safe Exam Browser (SEBFIX): [Windows](#)

Zoom: [Windows](#) [macOS](#)

Step 3. After you download the file, double click on it and follow the steps to complete the installation. Allow the installation to make changes to your device.



Step 4. Click "I agree" on the bottom left corner and then "Install".



Step 5. Go back to the Mock Exam and choose “Download configuration” and then open the downloaded configuration file.

The config key or browser exam keys could not be validated. Please ensure you are using the Safe Exam Browser with correct configuration file.

[Download Safe Exam Browser](#)

[Download configuration](#)

[Back to the course](#)

Step 6. You will be asked to log in using your university credentials

*** The above steps 1-4 need to be done once. After the installation of SEB simply go to the course and begin the exam as instructed in steps 5-6.**

**** Windows 10 version is also compatible with Windows 8.1**

Installation in Mac OS

After you download (Step 2.) and run the installation of Safe Exam Browser from the website drag the Safe Exam Browser icon to the Applications folder



Uninstalling the Safe Exam Browser

After your examinations are over you can safely uninstall and remove the Safe Exam Browser from your computer.

To uninstall Safe Exam Browser:

For Windows

1. Go to Control Panel and uninstall Safe Exam Browser (SEB)
2. Delete the SEB application folder C:\Program Files (x86)\SafeExamBrowser
3. Restart your computer

For Mac

1. Press and hold the mouse pointer on the icon of the Safe Exam Browser until the icon starts to jiggle
2. Click the Delete button appearing in the app icon
3. Click Delete in the pop-up dialog to confirm uninstallation of Safe Exam Browser
4. Restart your computer

Need Assistance?

If you have followed the steps above but are still having problems installing Safe Exam Browser please contact the University technical support team at support@frederick.ac.cy or dl-support@frederick.ac.cy

Please include your name, registration number and your telephone number so that a technician can call you back to assist you.

Technical Support is given by priority (first come, first served) so make sure you try install SEB in your computer as soon as possible, by trying the mock exam as many times as you feel like in order to confirm that your computer has the requirements needed.